### Case 5:15-cv-04695-JFL Document 1 Filed 08/18/15 Page 1 of 10 CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil d	ocket sheet. (SEE INSTRUCTIONS ON NEXT I	PAGE OF T	THIS FORM.)	or, is required for the use of	the Clerk of Court for the
I. (a) PLAINTIFFS WENONA PUGH			DEFENDANTS		
WENONA PUGH			STELLAR RECOVE	RY, INC.	
(b) County of Residence	of First Listed Plaintiff LANCASTER		County of Residence	of First Listed Defendant	
	XCEPT IN U.S. PLAINTIFF CASES)		County of Residence	(IN U.S. PLAINTIFF CASES O	DNLY)
			NOTE:	IN LAND CONDEMNATION C THE TRACT OF LAND INVOL	CASES, USE THE LOCATION OF
(c) Attorneys (Firm Name,	Address, and Telephone Number)		Attorneys (If Known)		
CRAIG THOR KIMM 30 EAST BUTLER PI	MEL, KIMMEL & SILVERMAN, P.C. IKE, AMBLER, PA 19002				
PHONE: (215) 540-88	388 EXT. 116				
II. BASIS OF JURISD	ICTION (Place an "X" in One Box Only)	m.	CITIZENSHIP OF PRI	NCIPAL PARTIES (Pla	
U.S. Government Plaintiff			(For Diversity Cases Only)		and One Box for Defendant) PTF DEF
1 Idilitiii	(O.S. Government Not a Party)		Citizen of This State	Incorporated or Pri     of Business In T	
2 U.S. Government Defendant	4 Diversity (Indicate Citizenship of Parties in Item II	.	Citizen of Another State		
Defendant	(maicate Chizenship of Parties in Item II	"		of Business In A	Another State
			Citizen or Subject of a Foreign Country	3	□ 6 □ 6
IV. NATURE OF SUIT	(Place an "X" in One Box Only)			(V)	
CONTRACT	TORTS	(0.47.3.01)	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
☐ 110 Insurance ☐ 120 Marine	PERSONAL INJURY PERSONAL  310 Airplane 365 Personal I		☐ 625 Drug Related Seizure of Property 21 USC 881	422 Appeal 28 USC 158 423 Withdrawal	☐ 375 False Claims Act ☐ 400 State Reapportionment
☐ 130 Miller Act ☐ 140 Negotiable Instrument	☐ 315 Airplane Product Product L	iability	☐ 690 Other	28 USC 157	410 Antitrust
☐ 150 Recovery of Overpayment	Liability 367 Health Ca 320 Assault, Libel & Pharmace		į:	PROPERTY RIGHTS	430 Banks and Banking 450 Commerce
& Enforcement of Judgment  151 Medicare Act	Slander Personal I	njury		☐ 820 Copyrights	460 Deportation
152 Recovery of Defaulted	☐ 330 Federal Employers' Product Libility ☐ 368 Asbestos I			☐ 830 Patent ☐ 840 Trademark	470 Racketeer Influenced and Corrupt Organizations
Student Loans (Excludes Veterans)	☐ 340 Marine Injury Pro ☐ 345 Marine Product Liability	duct			□ 480 Consumer Credit
☐ 153 Recovery of Overpayment	Liability PERSONAL PI	ROPERTY	LABOR 710 Fair Labor Standards	SOCIAL SECURITY	490 Cable/Sat TV 850 Securities/Commodities/
of Veteran's Benefits  ☐ 160 Stockholders' Suits	☐ 350 Motor Vehicle ☐ 370 Other Frau ☐ 355 Motor Vehicle ☐ 371 Truth in L		Act	862 Black Lung (923)	Exchange
☐ 190 Other Contract	Product Liability 380 Other Pers		720 Labor/Management Relations	☐ 863 DIWC/DIWW (405(g)) ☐ 864 SSID Title XVI	☐ 890 Other Statutory Actions ☐ 891 Agricultural Acts
☐ 195 Contract Product Liability ☐ 196 Franchise	☐ 360 Other Personal Property II		☐ 740 Railway Labor Act ☐ 751 Family and Medical	☐ 865 RSI (405(g))	☐ 893 Environmental Matters
	☐ 362 Personal Injury - Product Li		Leave Act		895 Freedom of Information Act
REAL PROPERTY	Medical Malpractice  CIVIL RIGHTS PRISONER PE	TITIONS	☐ 790 Other Labor Litigation ☐ 791 Employee Retirement	FEDERAL TAX SUITS	896 Arbitration 899 Administrative Procedure
☐ 210 Land Condemnation ☐ 220 Foreclosure	440 Other Civil Rights Habeas Corpu	ıs:	Income Security Act	870 Taxes (U.S. Plaintiff	Act/Review or Appeal of
230 Rent Lease & Ejectment	☐ 441 Voting ☐ 463 Alien Deta ☐ 442 Employment ☐ 510 Motions to			or Defendant)  ☐ 871 IRS—Third Party	Agency Decision  950 Constitutionality of
☐ 240 Torts to Land ☐ 245 Tort Product Liability	☐ 443 Housing/ Sentence			26 USC 7609	State Statutes
290 All Other Real Property	Accommodations 530 General 445 Amer. w/Disabilities 535 Death Pen	alty	IMMIGRATION		
	Employment Other:		☐ 462 Naturalization Application		
	Other 540 Mandamus	s & Other ts	465 Other Immigration Actions		
	☐ 448 Education ☐ 555 Prison Con☐ 560 Civil Deta				
	Conditions	of			
V. ORIGIN (Place an "X" in	Confineme	nt			
∆ 1 Original	noved from 3 Remanded from	<b>∐</b> 4	Reinstated or LI 5 Trans	ferred from   6 Multidist	rict
Proceeding Stat	te Court Appellate Court			ner District Litigation	
	Cite the U.S. Civil Statute under which yo	ou are filii			
VI. CAUSE OF	15 U.S.C. § 1692 et seq.				
ACTION	Brief description of cause: FAIR DEBT COLLECTION PRACTICE	ES ACT			
VII. REQUESTED IN	☐ CHECK IF THIS IS A CLASS ACT		DEMAND \$	CHECK YES only i	f demanded in complaint:
COMPLAINT:	UNDER RULE 23, F.R.Cv.P.			JURY DEMAND:	⊠Yes □ No
VIII. RELATED CASE			/		
IF ANY	(See instructions): JUDGE			DOCKET NUMBER	
DATE	SIGNATURE OF	ATTORNE	Y OF RECORD		
08/17/2015		1			
FOR OFFICE USE ONLY	f	-	/		
RECEIPT # AM	OUNT APPLYING I	FP	JUDGE	MAG. JUDO	GE

### Case 5:15-cv-04695-JFL Document 1 Filed 08/18/15 Page 2 of 10

### UNITED STATES DISTRICT COURT

FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar.

Address of Plaintiff: 803 Manor Street	. Lancaster PA 1	7603	
Address of Defendant: 4500 Salisbury I			22216
Place of Accident, Incident or Transaction:	toda, barce 105, c	acksonville, FL	32216
The of Accident, incident of Transaction.	(Use Reverse Side For Ad	ditional Space)	
Does this civil action involve a nongovernmental corporate	e party with any parent corporation and	any publicly held corporation ownir	a 10% or more of its stock?
(Attach two copies of the Disclosure Statement Form in a	accordance with Fed.R.Civ.P. 7.1(a))	Yes	
Does this case involve multidistrict litigation possibilities?	i i	Yes□	No⊠
RELATED CASE, IF ANY:			
Case Number: Judge		Date Terminated:	
Civil cases are deemed related when yes is answered to any	of the following questions:		
1. Is this case related to property included in an earlier nur	nbered suit pending or within one year	previously terminated action in this	court?
2. Doos this case involve the same is 60.	6.1	Yes□	NoŬ
2. Does this case involve the same issue of fact or grow ou action in this court?	it of the same transaction as a prior sui	t pending or within one year previous	ly terminated
2. Describing a land of the state of the sta		Yes□	NoŬ
3. Does this case involve the validity or infringement of a terminated action in this court?	patent already in suit or any earlier nur		**
terminated action in this court?		Yes□	No.□
4. Is this case a second or successive habeas corpus, social	security appeal, or pro se civil rights	case filed by the same individual?	
		Yes□	No⊠
CIVIL: (Place  in one category only)			
A. Federal Question Cases:		8 8	
1. □ Indemnity Contract, Marine Contract, and	d All Other Contracts	B. Diversity Jurisdiction Case.	
2. □ FELA	a All Other Contracts	1. □ Insurance Contract a	
		2. □ Airplane Personal Ir	•
3. □ Jones Act-Personal Injury		3. □ Assault, Defamation	
4. □ Antitrust		4. □ Marine Personal Inj	
5. Patent		5.   Motor Vehicle Person	R - 5
6. Labor-Management Relations		6. □ Other Personal Injur	y (Please specify)
7. Civil Rights		7. □ Products Liability	
8.  Habeas Corpus		8. □ Products Liability —	- Asbestos
9. □ Securities Act(s) Cases		9. □ All other Diversity (	Cases
10. □ Social Security Review Cases		(Please specify)	
11. X All other Federal Question Cases (Please specify) 15 U.S.C. § 169	2 et seq.		
	ARBITRATION CERTIF		
LCRAIG THOR KIMMEL	Check Appropriate Cates, counsel of record do hereby certify:	T (170)	
□ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), the	at to the best of my knowledge and bel	ief, the damages recoverable in this c	ivil action case exceed the sum of
\$150,000.00 exclusive of interest and costs;  Relief other than monetary damages is sought.	10		
annages is sought.	4/1		
DATE: <u>08-17-15</u>		5′	7100
	ttorney-at-Law ovo will be a trial by jury only if there l	Atto	rney I.D.#
certify that, to my knowledge, the within case is not rel	ated to any case now pending or wit	hin one year previously terminated	action in this court
except as noted above.	/1/1		
DATE: <u>08-17-15</u>		5.7	100
	torney-at-Law		ney I.D.#

CIV. 609 (5/2012)

## IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

### CASE MANAGEMENT TRACK DESIGNATION FORM

		CIVIL ACTION	
WENONA PUGH v.	:		
STELLAR RECOVERY, INC.	:	NO.	
In accordance with the Civil Justice Experimental plaintiff shall complete a Case Management filing the complaint and serve a copy on all side of this form.) In the event that a designation, that defendant shall, with its the plaintiff and all other parties, a Case Not to which that defendant believes the case of the	ent Track Desig I defendants. (S efendant does i first appearance Management Tra	nation Form in all civil cases at the ti ee § 1:03 of the plan set forth on the re not agree with the plaintiff regarding e, submit to the clerk of court and ser ack Designation Form specifying the	me of everse g said eve on
SELECT ONE OF THE FOLLOWING	CASE MANA	GEMENT TRACKS:	
(a) Habeas Corpus – Cases brought under	28 U.S.C. § 22	241 through § 2255.	( )
(b) Social Security – Cases requesting revand Human Services denying plaintiff	view of a decision Social Security	on of the Secretary of Health Benefits.	( )
(c) Arbitration – Cases required to be des	ignated for arbi	tration under Local Civil Rule 53.2.	(X)
<ul><li>(d) Asbestos – Cases involving claims for exposure to asbestos.</li></ul>	· personal injury	or property damage from	( )
(e) Special Management – Cases that do r commonly referred to as complex and the court. (See reverse side of this for management cases.)	that need speci	al or intense management by	( )
(f) Standard Management – Cases that do	not fall into ar	ay one of the other trooks	( )
(1) Standard Management — Cases that do	not fair find all	y one of the other tracks.	( )

08-17-15

Date

Attorney-at-law

Plaintiff, Wenona Pugh

Attorney for

215-540-8888 x 116

877-788-2864

kimmel@creditlaw.com

Telephone

**FAX Number** 

E-Mail Address

(Civ. 660) 10/02

#### 1 UNITED STATES DISTRICT COURT FOR THE 2 EASTERN DISTRICT OF PENNSYLVANIA 3 WENONA PUGH, 4 Plaintiff, Case No.: 5 6 ٧. COMPLAINT AND DEMAND FOR JURY TRIAL 7 STELLAR RECOVERY, INC., 8 (Unlawful Debt Collection Practices) Defendant 9 **COMPLAINT** 10 11 WENONA PUGH ("Plaintiff"), by and through her attorneys, KIMMEL & 12 SILVERMAN, P.C., alleges the following against STELLAR RECOVERY, INC., 13 ("Defendant"): 14 15 16 INTRODUCTION 17 This is an action for damages brought by an individual consumer for 1. 18 Defendant's violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 19 20 et seq. ("FDCPA"), which prohibits debt collectors from engaging in abusive, 21 deceptive, and unfair practices. 22 23 24 25

#### JURISDICTION AND VENUE

- 2. Jurisdiction of this Court arises under 15 U.S.C. § 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy," and 28 U.S.C. § 1331, which grants this court original jurisdiction of all civil actions arising under the laws of the United States.
- 3. Defendant regularly conducts business in the Commonwealth of Pennsylvania and therefore personal jurisdiction is established.
  - 4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2).

#### **PARTIES**

- 5. Plaintiff is a natural person residing in Lancaster, Pennsylvania 17603.
- 6. Plaintiff is a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- 7. In the alternative, Plaintiff is a person granted a cause of action under the FDCPA. 15 U.S.C. §1692k(a); see also Wenrich v. Cole, 2000 U.S. Dist LEXIS 18687 (E.D. Pa. Dec. 22, 2000).
- 8. Defendant is a debt collection company with its principal place of business located at 4500 Salisbury Road, Suite 105, Jacksonville, Florida 32216.

9. At all times material hereto, Defendant acted as a "debt collector" within the meaning of 15 U.S.C. § 1692(a)(6), and attempted to collect a "debt" as defined by 15 U.S.C. § 1692(a)(5).

10. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

#### **FACTUAL ALLEGATIONS**

- 11. At all times material hereto, Defendant contacted Plaintiff in an attempt to collect an alleged consumer debt.
- 12. The debt at issue arose out of transactions for primarily personal, family, or household purposes.
- 13. Plaintiff never incurred any debts in connection with a business or commercial activity and, therefore, the alleged debt, if truly an obligation owed by Plaintiff, could have arisen only from a financial obligation for primarily personal, family, or household purposes.
  - 14. Plaintiff disputes owing the alleged debt.
- 15. Beginning in late February or early March 2015, and continuing through late April 2015, Defendant placed repeated telephone calls to Plaintiff's cellular telephone number in its attempts to collect the alleged debt.

- 16. Upon initial communication, Defendant identified itself as Stellar Recovery, Inc. and that it was calling to collect a debt.
- 17. Plaintiff immediately advised Defendant that she did not want to be contacted on her cellular telephone regarding the matter, and as such, requested Defendant cease all communications to her cellular telephone number.
- 18. Defendant ignored Plaintiff's request, and instead, called her, on average, once a day in its attempts to collect a debt.
- 19. In addition, in its attempts to collect the alleged debt, Defendant called Plaintiff's mother.
- 20. It was embarrassing to Plaintiff to have her mother called by Defendant, as her mother would contact her and tell her that Defendant had called.
- 21. Lastly, Defendant failed to send written notification to Plaintiff, within five days of its initial communication with her, of her rights to dispute the debt and/or to request verification of the debt, as well as the name of the original creditor and the amount of the debt.
- 22. Defendant's actions, as described herein, were taken with the intent to annoy and harass Plaintiff.

# DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

# COUNT I <u>DEFENDANT VIOLATED §§ 1692d AND 1692d(5) OF THE FDCPA</u>

- 23. A debt collector violates § 1692d of the FDCPA by engaging in any conduct the natural consequence of which is to harass, oppress, or abuse any person in connection with the collection of a debt.
- 24. A debt collector violates § 1692d(5) of the FDCPA by causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy, abuse, or harass any person at the called number.
- 25. Defendant violated §§ 1692d and 1692d(5) of the FDCPA when it called Plaintiff, on average, once a day with the intent to annoy, abuse and/or harass her, as well as continuing to call her on her cellular telephone after she told them to stop calling..

# COUNT II <u>DEFENDANT VIOLATED § 1692f OF THE FDCPA</u>

- 26. A debt collector violates § 1692f of the FDCPA by using unfair or unconscionable means to collect or attempt to collect any debt.
- 27. Defendant violated § 1692f of the FDCPA when it failed to update its records to stop calling Plaintiff after Plaintiff instructed Defendant to stop calling

3

4

5

6

7 8

g

10

11

12 13

14

15

16

17 18

19

20

21 22

23

24

25

her cellular telephone as well as calling Plaintiff's mother in its attempts to collect the alleged debt.

## COUNT III <u>DEFENDANT VIOLATED § 1692g(a) OF THE FDCPA</u>

- A debt collector violates § 1692g(a) if within five days after the initial 28. communication with a consumer, the debt collector fails to send the consumer a written notice containing (1) the amount of the debt; (2) the name of the creditor to whom the debt is owed; (3) a statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector; (4) a statement that if the consumer notifies the debt collector in writing within the thirty-day period that the debt, or any portion thereof, is disputed, the debt collector will obtain verification of the debt or a copy of a judgment against the consumer and a copy of such verification or judgment will be mailed to the consumer by the debt collector; and (5) a statement that, upon the consumer's written request within the thirty-day period, the debt collector will provide the consumer with the name and address of the original creditor, if different from the current creditor.
- 29. Defendant violated § 1692g(a) of the FDCPA when it failed to send written notification, within five (5) days after its initial communication with Plaintiff, advising her of her rights to dispute the debt or request verification of the debt, as well as the name of the original creditor and the amount of the debt.

WHEREFORE, Plaintiff, WENONA PUGH, respectfully prays for judgment as follows:

- a. All actual damages suffered pursuant to 15 U.S.C. § 1692k(a)(1);
- b. Statutory damages of \$1,000.00 for the violation of the FDCPA pursuant to 15 U.S.C. § 1692k(a)(2)(A);
- c. All reasonable attorneys' fees, witness fees, court costs and other litigation costs, pursuant to 15 U.S.C. § 1693k(a)(3);
- d. Any other relief deemed fair and proper by this Honorable Court.

#### **DEMAND FOR JURY TRIAL**

PLEASE TAKE NOTICE that Plaintiff, WENONA PUGH, demands a jury trial in this case.

24

25

Dated: 8-17-15

Respectfully submitted,

By:

CRAIG THOR KIMMEL

PA. No. 57100

Kimmel & Silverman, P.C.

30 E. Butler Pike

Ambler, PA 19002

Phone: (215) 540-8888

Fax: (877) 788-2864

Email: kimmel@creditlaw.com